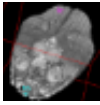


5 Replies Latest reply: Jan 14, 2014 2:12 PM by Khan Hekmatyar 



Khan Hekmatyar Jan 20, 2014 7:43 PM



Black screen with error message "svc-run returned" - how to fix?

This question has been **Answered**.

Hello All

It has been running fine till yesterday, I tried to switch to another user account on the vnmrj4 (RHEL 6.3). It rebooted and saying "scv-run returned" in the black screen. it hungs up with the message. I rebooted several times, it is not going anywhere.

Any suggestions.

Thanks

Khan



Correct Answer

by **Khan Hekmatyar** on Jan 14, 2014 2:12 PM

To fix this,

ssh to your machine after it hangs.

```
mv /etc/X11/xorg.conf /etc/X11/old_xorg.conf
```

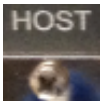
then rebooted and fixed this issue.It happened due to Nvidia card issue than vnmrJ



Helpful Answer by **Khan Hekmatyar**

52 Views  Categories: Administration: Computer/Printer/Network

 Tags: [rhel6.3](#), [nvidia](#), [rhel6.x](#), [persistence](#), [video_driver](#), [computer_crash](#), [black_screen](#), [svc-run_returned](#), [video_card](#), [nvidia_card](#)

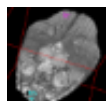


Josh Kurutz Jan 14, 2014 10:51 AM (in response to Khan Hekmatyar)

Re: [svc_run](#)

Khan, his sounds distressing. What kind of computer is this? Do you have a CD from which you can boot?

 Like (0)

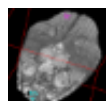


Khan Hekmatyar Jan 14, 2014 11:17 AM (in response to Josh Kurutz)

Re: svc_run

Yes, I have been spending lot of time in fixing one problem to another.
it is acquisition computer running red hat 6.3,. No, I do not have CD to boot.
Thanks
Khan

 Like (0)



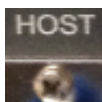
Khan Hekmatyar Jan 14, 2014 2:02 PM (in response to Khan Hekmatyar)

Helpful Answer Re: svc_run

Some how, xorg.conf was corrupted, creating new one will solved this issue

Issue is closed.

 Like (0)



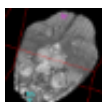
Josh Kurutz Jan 14, 2014 2:07 PM (in response to Khan Hekmatyar)

Re: svc_run

Good to hear it's fixed!

How did you create a new xorg.conf file?

 Like (0)



Khan Hekmatyar Jan 14, 2014 2:12 PM (in response to Khan Hekmatyar)

Correct Answer Re: svc_run

To fix this,

ssh to your machine after it hangs.

`mv /etc/X11/xorg.conf /etc/X11/old_xorg.conf`

then rebooted and fixed this issue.It happened due to Nvidia card issue than vnmrJ

 Like (0)